# The Brentham Club Operational Policies

# **Operational Policies**

#### 1. Introduction

The below policies have been put in place to ensure that all member of the Brentham Club can enjoy its facilities in a safe and secure environment. Policies cover activities relating to membership, access to buildings and grounds. Variations to these policies may be made on request to the Management Committee in exceptional circumstances.

#### 2. Membership

- 2.1 Membership cards should be carried at all times while on the Club premises. Staff and committee members may request to see cards at any time in order to establish membership, and failure to show a membership card may result in the individual being asked to leave premises.
- 2.2 Members are permitted to play sport in any section where the membership fee is less than or equal to the section which they have joined. For example, tennis members may play bowls, bridge, snooker and darts. Where section membership is managed by the section itself, specifically football and cricket, the section committee would need to select you to play for one of the teams, so play is not guaranteed. Sections may choose to make additional charges to their members e.g. floodlight charges, association fees, table money.
- 2.3 Members are permitted to entertain guests at the Club and remain responsible for ensuring that all guests comply with the Club rules whilst on the premise. Guests may purchase food and drink while at the Club. A member may introduce two guests in one calendar month with each guest only allowed into the Club on one occasion in the same month.

#### 3. Buildings

- 3.1 Members may access communal areas of the clubhouse including the reception area and corridors. The Café and Bar are available to patrons only.
- 3.2 Shower facilities are available to outdoor sports sections for use after activity. Football and cricket showers are available in the respective pavilions. Showers in the main clubhouse are available to members of the tennis and bowls sections.
- 3.3 Members should leave the building when it closes. This is typically on closure of the bar, but this may be extended for functions or events. On occasions the clubhouse may close for operational reasons before the posted time and in these circumstances members should leave the building when requested.

#### 4. Grounds

- 4.1 The Club grounds are private property, and non-members do not have access rights to the grounds other than for specific events such as Fireworks Night, May Day and Street Food markets. Should a non-member wish to investigate the grounds, they should contact a member of staff in the first instance.
- 4.2 Children under 13 remain the responsibility of parents or guardians at all times while in the Club grounds and buildings unless they are under the responsibility of a Brentham coach. Parents should ensure that children behave in a way that does not negatively impact on other members of the Club
- 4.3 Dogs are permitted in the club grounds as long as they remain on leads and on the hard standing area around the café. No dogs are permitted on the football or cricket pitches, in the Bowling Green area, or on tennis courts.

- 4.4 Cycling within the grounds is not permitted. Members should dismount outside the main gate and walk their bicycle to the cycle rack on the café wall. No cycles should be left against the fencing which surrounds the tennis courts.
- 4.5 The club grounds are closed to all members during the hours of darkness when the clubhouse is closed with the exception of tennis members playing under floodlights. Members should leave the grounds when requested by a member of staff or committee member.

### 5. Accessibility and Inclusivity

The Brentham Club aims to provide facilities to all members and visitors. Should additional support in gaining access to facilities be required, please contact the Club manager to discuss possible additional support using the contact email address <a href="manager@brenthamclub.co.uk">manager@brenthamclub.co.uk</a>.

## 6. Policy Breaches

Failure to adhere to the above policies may result in temporary removal from the club or for more serious or repeated violations, disciplinary action in line with the Club's disciplinary procedures. Should any member have a query, dispute or complaint about operational policies or policy enforcement, they should contact the Club manager in the first instance using the contact email address manager@brenthamclub.co.uk.